**SMART EXPERT Co. LTD**
General Trading & Management Services

# SMART EXPERT

## A Place you can Trust to Take your Business to Another Level

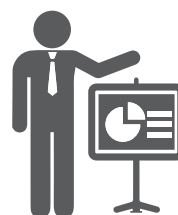**Management System Certification**

**Calibration & inspection Services**

**Enviroment & Waste Services**

**Field Site Life Support Services**

**Tender Managemnt**

**Training Courses**

## About Us :

Smart Expert founded in 2019 with Head-office in Erbil,Kurdistan Region-Iraq. With more than 10 years of experience In Providing Management Services & Consultations ,Management System Certifications, Inspection & Calibration Services, Environment & Waste Services,Field Life Support Services,Tender Management Services, QHSE Training Services Between Iraq, Syria, UAE,Turkey,Lebonan.

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# *Why work with us ?*

Over 10 years of consulting experience completed over 2000 projects in 30 different stadards in over countries.
Our focus is improvement. With right practices put in, certification is just a by-product.
All our consultants are certified lead auditors and industry experts.

Minimum documentation.
Focus on training and improving bottom-line post certification support.
Regular visits to ensure comliance & support during surveillance audit.
Simplified certification process.
End - to-end responsibility. One-stop solution for consulting, training, audit and certification

# Management System Certification

About management system certification: Smart Expert Co. LTD has been providing management systems assessment and accredited ISO certification services to organization's around the world since 2015 .

We strive to deliver more than a checklist approach to certification – we're looking to work with our clients to develop their businesses and to help them achieve real commercial benefit from their management system investment.

**ISO 9001**
Quality Management

**ISO 22000**
Food Safety Management

**ISO 14001**
Environment Management

**ISO 45001**
Occupational Health and safety

**ISO 27001**
Information Security Management

**ISO 20000**
Service Management

**ISO 22301**
Business Continuity Management

**CMMI**
Capability Maturity Model

**GLP**
Good Laboratory Practices

**ISO 26000**
Social Responsibility

**ISO 17025**
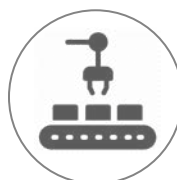Testing and Calibration Labs

**ISO 21001**
Educational Organizations Managemend

**CE Mark**
Product Certification

**HACCP**
Food Safety Management

**GDP**
Good Distribution Practices

**ISO 31000**
Risk Management Educational Organizations Management

## ISO 9001

IS the international standard for Quality Management systems (QMS).
It›s provides your company with a set of
Principles that ensure a common sense approach to the management of your business activities to consistently achieve customer satisfaction while standardizing your processes and continually improving effectiveness of the business processe.

## ISO 14000

The ISO 14000 family of standards provides practical tools for companies and organizations of all kinds looking to manage their environmental responsibilities. Sets out the criteria for an environmental management system. It maps out a framework that a company or organization can follow to set up an effective environmental management system.

## ISO 45001:2018

ISO 45001:2018 is the new version of OHSAS 18001,it specifies requirements for an occupational health and safety (OH&S) management system, and gives guidance for its use, to enable organizations to provide safe and healthy workplaces py preventing work-related injury and ill health, as well as by proactively improving its OH&S performance.

## ISO 22000:2005

ISO22000:2005 sets out the requirements for a food safety management system. It maps out what an organization needs to do to demonstrate its ability to control food safety hazards in order to ensure that food is safe. It can be used by any organization regardless of its size or position in the food chain.

# ISO Certificates

## ISO 27001

An information security mangamnet system (ISMS) is a management systembased on a systematic business risk approach, to establish<
implement, operate, monitor, reveiw, maintain, and improve information securty.it is an organizational approach to information security. ISO/ IEC 2700 ( BS 7799 ) is astandard for information security that focuses on an organization ISMS

## ISO 17025

Specifiles the general requirements for the competence to carry out test and/ orcalibrations.including sampling . it covers testing and calibration performed using standard methods non- standard methods, and laboratory-developed methods.

## ISO 26000

Provides guidanc on how businesses and organizations can operate in a socially responsible way .this means acting in an ethical and transparent way that contributes to the health and welfare of society .

## CE

CE marking is a certification mark that indicates conformitywith health, safety, and environmental protection standards for products sold within the European Economic area (EEA) .

### ISO 20000

Is a service management system . It specifiles requirementsfor the service provider to plan, establish, implement, operate, monitor,review, maintain and improve the services that fulfill service requirements and provide value for both the customer and the service provider

### ISO 21001:2018

specifies requirements for a management system for educational organizations (EOMS) when such an organization that needs to demonstrate its ability to support the acquisition and development of competence through teaching, learning or research. or aims to enhance satisfaction of learners, other beneficiaries and staff through the effective application of its EOMS, including processes for improvement of the system and assurance of conformity to the requirements of learners and other beneficiaries.

### ISO 31000:2018

provides principles, framework and a process for managing risk. It can be used by any organization regardless of its size, activity or sector. Using ISO 31000 can help organizations increase the likelihood of achieving objectives, improve the identification of opportunities and threats and effectively allocate and use resources for risk treatment.

### GDP

Is a system for describing the minimum standards that a wholesale distributor must meet to ensure that the quality and integrity of medicines is maintained throughout the supply chain. The distributor should also put in place a tracing system to enable finding faulty products and an effective recall procedure.GDP also applies to the sourcing, storage and transportation of active pharmaceutical ingredients and other ingredients used in the production of the medicines.

1. Understand Customer Requirement

2. Suggest Suitable Standards & Certification body

3. Conduct Gap Analysis

4. Prepare Documentation

5. Awareness & Internal Auditor Training

6. Implement Policies & procedures

7. Conduct Internal Procedures

8. RCA & CorrectiveAction
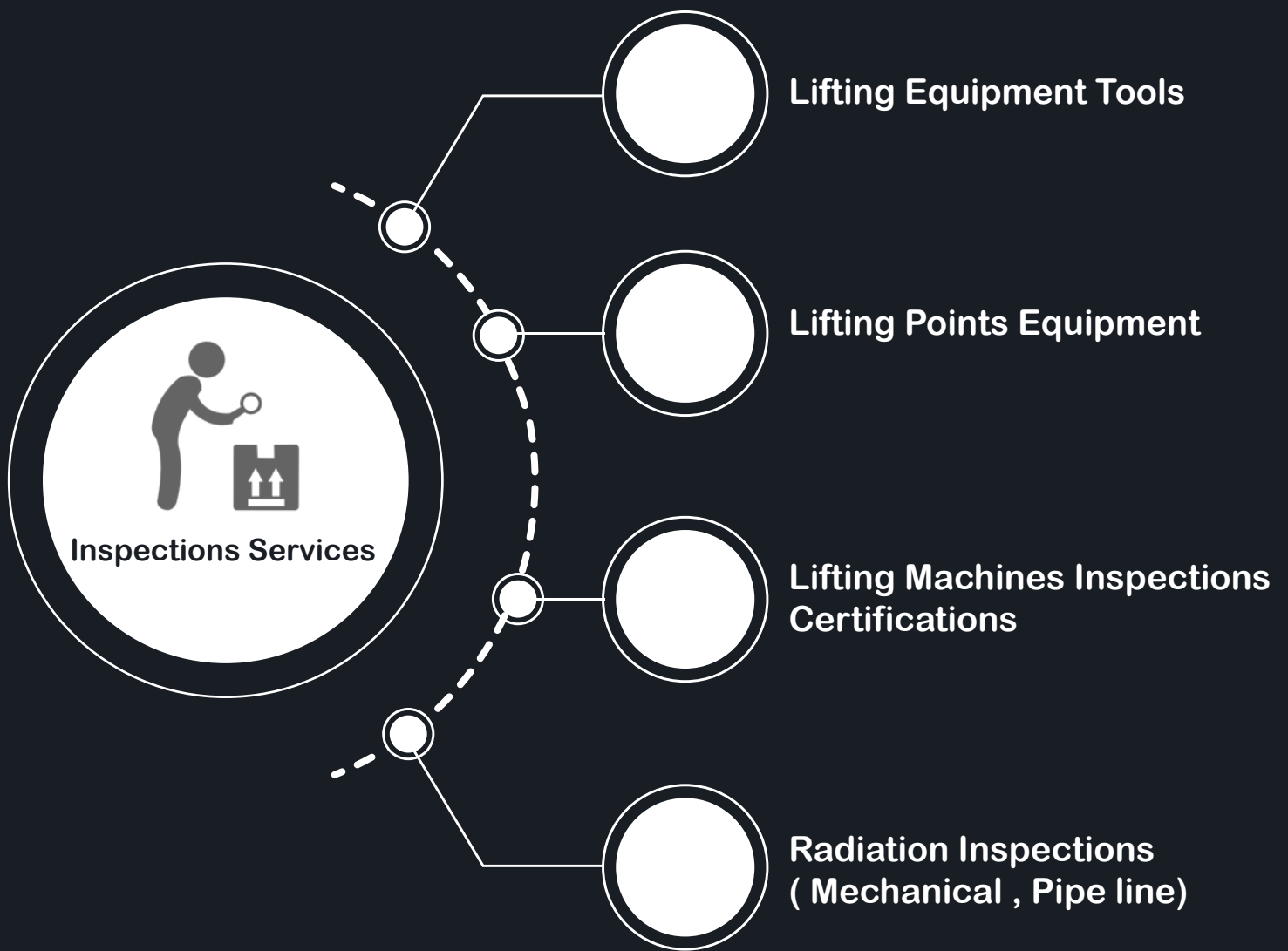
9. External Audit Certification

**Calibration Services**

Pressure Gauges
Temperature
Gauges
Lab Equipment

Control Valves
Temperature Valves
Safety Control Valves
Emergency Shutdown Valves
Pressure Control Valves

Control Sensors
Level Control Sensors

Temperature Sensors
,H2S, LEL, SO2 ,F&G, CO2
Sensors
Smoke Sensors

**Inspections Services**

**Lifting Equipment Tools**

**Lifting Points Equipment**

**Lifting Machines Inspections Certifications**

**Radiation Inspections ( Mechanical , Pipe line)**

**Also** different of QHSSE and Technical Oil and Gas courses manage by Smart Expert and going under high standards of Oil and Gas and industry by entities authorized agencies.

## Inspection Services serve

- Pressure vessels
- Steam Boilers
- Boilers
- Hot Water Boilers
- Thermal Oil Boiler
- Autoclave,
- Air Tank,
- Pressure Vessel,
- Road Tanker,
- Tanker Gas Industry,
- Industrial Gas Storage Tank,
- flammable and explosive gas tanks
- Forward Lifting Machines
- Crane
- caraskal
- forklifts

- elevators
- Cargo / Service Lifts
- Hydraulic Lifts
- Mobile Cranes
- Platforms
- Pallet Truck
- Vehicle Lifting of Life
- Ski lifts
- Gas Appliances
  LIQUID AND GAS FIRED NEW
- HOT WATER TANKS
- MACHINES
- SIMPLE PRESSURE VESSELS
- PRESSURE EQUIPMENT
- LIFTS
- CONSTRUCTION MATERIALS

**Our** Services for waste management & Environmental Impact Assessment including and covering the mainly section of: -

● Waste Drilling Control (Waste Soil, Waste Drilling Water, Waste Slag, Waste Drilling Chemical)

● Waste Camp Management and Waste Segregation Services

● Environmental Impact Assessment:

· Environmental Response Plan

· Environmental Site Control

· Environmental Risk Analysis

· Environmental H2S impact assessment

· Environmental general control

● Waste Chemical disposal management

● Waste Oil Spill control and Chemical Spill control

● Spill Oil investigation and After Oil Spill incidents control and Re – Assessment for Spill incidents

● Site pre- incidents control management (Spill oil. Spill Chemical, General Waste control)

● Waste Water control (Water Treatment, purification System, Vibration System)

● Solid Waste Control for oil and gas

● Waste general hazards management

# Field Site Life Support Services

Smart Expert as Business and Consultants Oil and Gas Services leading Filed Services Management for different industry especially Oil and Gas and Refugee Camp Services. Smart Expert have deep experience in field service management by providing many clients in Kurdistan and Iraq by different services including:

1   HVAC general Maintenance and general supplies (Single Units and Frozen Units)
2    Camp general maintenance
3   Camp general supplies
4    Camp life support supplies
5   Camp – Catering Training staffs
6   Camp risk assessment and risk control (Safety and Security)
7   Camp Construction services
8    Camp – water system supplies and maintenance
9    Camp sports supplies
10  Camp security – CCTV system

# Tender Managment

**Smart Expert** have good background for supporting the local and international companies in tender system by preparing and support the technical and commercial for different industries such as: -

1. Oil and Gas general supplies tender
2. Oil and Gas Construction EPC tender
3. Oil and Gas general civil construction tender
4. Oil and Gas Security Services Tender
5. Oil and Gas general Mechanical Tender
6. Oil and Gas pipe line services tender
7. Oil and Gas catering services tender
8. Oil and Gas water system tender
9. Oil and Gas oil transportation tender
10. Oil and Gas fuel supplies tender
11. Oil and Gas logistic supplies tender
12. Oil and Gas man power and HR, Payroll tender
13. Oil and Gas Environmental and waste control tender
14. UN and Refugee camp supplies tender
15. US army general management tender and general control

## Training Courses

**Fill** the gaps of your organization and enhance your staff performance with our professional training courses. All the training courses here in S. W. O are coordinated py experts with the supervision of certified lead auditors, offering more than 80different training topics employing internationally accredited curriculums.

**Contact us to get the annual training agenda**

## TVE - International Academy Private

IRCA Accredited Training Body accredited by CQI-IRCA A accreditation for LEAD AUDITOR COURSES and member of CQI-IRCA Standard for :
ISO 2015 :9001, ISO 14001:2015, ISO 45001:2018, ISO 22000:2005, ISO 27001 Accredited Trainings

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# Management System Certification



## AQC MIDDLE EAST FZE

is established as an independent certificationwith its main objective to safeguard life, property and environment through quality assurance and total quality management.

AQC MIDDLE EAST FZE. has been providing their value added certification services to the Government, Public and Private Sector Organizations involved in various areas/ activities. It is a professional organization backed by devoted, highly qualified and experienced personnel. We provide a wide spectrum of customer oriented certification services in an efficient and cost effective manner.



## FIRST QUALTIY CERTIFICATION

Is certification body credited by DAkks accreditation and memberof IAF Standard for :
ISO 2015 :9001, ISO 14001:2015 & ISO 2018 : 22000 .2018 :45001

## ADVANCED CERTIFICATION :

**Is UK Based Accredited Certification Body Accredited by UKASaccreditation and member of IAF Standard for : ISO 2015 :9001, ISO 14001:2015 & ISO 2018 :45001.**

# Management System Certification



## SIS Certifications Pvt. Ltd

is one of the leading certification bodies for Management System Certifications. We are backed up by a highly professional and qualified team.
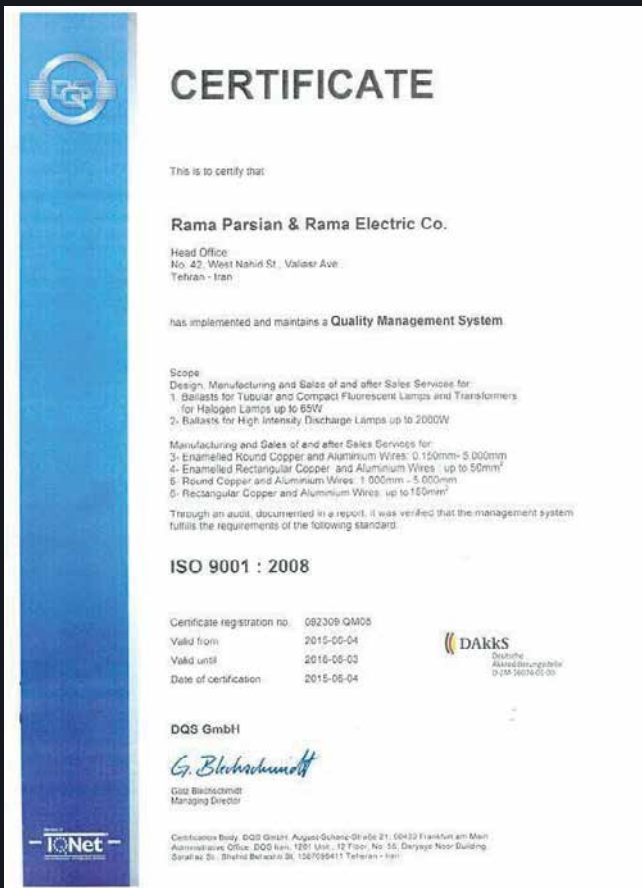
Ever since we established ourselves in the year 2000 in USA, we have been certifying the business enterprises across various sectors of economies for their quality management systems who meet the requirement as per International Organization for Standardization.

## TNV System Certification Pvt. Ltd



TNV is a Management System Certification body and provide certification services according to requirement of ISO 2015-1-17021, ISO 22003, ISO 27007 and comply with the requirement of the IAF (International Accreditation Forum) and Accreditation Requirements.TNV is accredited by IAS "International Accreditation Service" for ISO 9001, ISO 14001, ISO 45001 and ISO 27001.

## TÜV UK Ltd

TÜV UK Ltd is UKAS accredited Type A Third Party Inspection Organisation (UKAS Accreditation Number 033) Certification Body (UKAS Accreditation Number 065)   certify against Management Systems for ISO 9001:2015 Quality Management Systems; ISO 14001:2015 for Environmental Management Systems BS OHSAS 18001:2007 Health and Safety Management Systems.

## DQS Middle East

**DQS is Certification body , accredited by dakks.**



## IQNet

**IQNet is an international certification entity, formed by more than 30 of the most relevant certification entities of the most important countries.**

**The IQNet certificates are used by companies and organizations worldwide to testify that they are certified in a particular standard (as ISO 9001, ISO14001 or any other).**

## IQCS Certification

### CERTIFICATE OF ACHIEVEMENT

CQI | IRCA CERTIFIED COURSE

AMH

This is to certify that

**MINA SHOJAEI**

**Attended and passed the Quality Management Systems (QMS) Auditor/Lead Auditor (ISO 9001:2015) Training Course No.: 18126 certified by CQI and IRCA**

This course is certified by the Chartered Quality Institute and the International Register of Certificated Auditors and satisfies part of the formal training requirement for individuals seeking certification under the IRCA QMS 2015 Auditor Certification Scheme

**Held in**

**IRAN**

**on**

**28th January– 1st February 2018**

CQI | IRCA APPROVED TRAINING PARTNER

Course Leader/Examiner:

CQI and IRCA UDN: 80496

Note: This Certificate is valid for 5 years for the purposes of IRCA Auditor Certification.

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## Certificate

ACS United States

This is to certify that the Quality Management System of

**TAZWEED EMPLOYMENT L.L.C.**

2nd Floor, Office No. 203, Emirates Post Office, Al Rahba Branch, Near Rahba Hospital, Abu Dhabi, United Arab Emirates

Has been assessed and found in accordance with the requirements of:

**ISO 9001:2015**

IN RESPECT OF UPON REQUEST EMPLOYEES PROVISION SERVICES; ONSHORE AND OFFSHORE OIL AND GAS FIELDS AND FACILITIES SERVICES.

Certificate No.: UAE/IMS/2019/7289
Original Approval: July 15, 2019
Certificate Issuance: July 25, 2019
Certificate Expiry: July 25, 2022
Re-Certification: July 15, 2022

IAF IAS ACCREDITED

Signed on Behalf of ACS W3 Solutionz

Donald Nicholson
Authorized Signatory

The Certificate is property of ACS W3 Solutionz, and must be returned on request. The certification period is 3 years.

5485 E Full Moon CT Anaheim CA 92807, USA
Email: info@w3solutionz.com
Web: www.w3solutionz.com

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## Certificate

ACS United States

This is to certify that the Quality Management System of

**TAZWEED INTERNATIONAL FACILITIES MANAGEMENT – SOLE PROPRIETORSHIP L.L.C.**

2nd Floor, Office No. 203, Emirates Post Office, Al Rahba Branch, Near Rahba Hospital, Abu Dhabi, United Arab Emirates

Has been assessed and found in accordance with the requirements of:

**ISO 9001:2015**

IN RESPECT OF MANAGEMENT AND OPERATION OF PUBLIC UTILITIES; BUILDINGS MAINTENANCE.

Certificate No.: UAE/QMS/2019/7255
Original Approval: July 15, 2019
Certificate Issuance: July 25, 2019
Certificate Expiry: July 25, 2022
Re-Certification: July 15, 2022

IAF IAS ACCREDITED

Signed on Behalf of ACS W3 Solutionz

Donald Nicholson
Authorized Signatory

The Certificate is property of ACS W3 Solutionz, and must be returned on request. The certification period is 3 years.

5485 E Full Moon CT Anaheim CA 92807, USA
Email: info@w3solutionz.com
Web: www.w3solutionz.com

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## Certificate

ACS United States

This is to certify that the Quality Management System of

**TAZWEED TRAVEL AND TOURISM – SOLE PROPRIETORSHIP L.L.C.**

2nd Floor, Office No. 203, Emirates Post Office, Al Rahba Branch, Near Rahba Hospital, Abu Dhabi, United Arab Emirates

Has been assessed and found in accordance with the requirements of:

**ISO 9001:2015**

IN RESPECT OF AIRLINE TICKETS; HOTEL BOOKINGS; ATTRACTIVE HOLIDAY PACKAGES; UMRAH PACKAGE; CRUISE JOURNEYS; CAR RENTAL; TRAVEL INSURANCE; VISA SERVICES.

Certificate No.: UAE/QMS/2019/7248
Original Approval: July 15, 2019
Certificate Issuance: July 25, 2019
Certificate Expiry: July 25, 2022
Re-Certification: July 15, 2022

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Donald Nicholson
Authorized Signatory

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5485 E Full Moon CT Anaheim CA 92807, USA
Email: info@w3solutionz.com
Web: www.w3solutionz.com

# Official Company Licenses



**CERTIFICATE OF APPOINTMENT**

This is to certify that

**SMART EXPERT CO. LTD**

OFFICE #7, FLOOR 11, TOWER 4, EMPIRE BUSINESS TOWERS, ERBIL, KURDISTAN REGION, IRAQ.

Has been appointed as
Representative of

**CERT INTERNATIONAL ASSESSMENT (CIA) CERTIFICATION**

For the activities in IRAQ

*for the purpose of providing our offers, submitting and negotiating on matters of ISO*

Certificate printing or issue privileges are not granted.
All certification is carried out by CIA Certification which is located in Abu Dhabi, United Arab Emirates

**Mazen Bezra**
General Manager

Cert International Assessment Certification LTD.
Registered in England and Wales, No. 11732797
3, 31 Queens Park Avenue, Bh89h
Dorset, Bournemouth
United Kingdom



**CERTIFICATE OF APPOINTMENT**

This is certify that

SMART EXPERT Co.LTD

has been appointed as

representative of

**FQC FIRST QUALITY CERTIFICATION PVT LTD.**

for the activities in IRAQ

Ali Aganoglu



**Certificate of Appointment**

It is hereby certified that:

**SMART EXPERT CO.LTD**

**Address**:
No.7, Floor 11, Tower 4, Empire Business Towers, Erbil, Kurdistan Region, Iraq.

Has been appointed as Representative of AMH Certification in the following geographical area:

**IRAQ**

For the purpose of providing our offers, submit and negotiate on matters of ISO (Marketing and Auditing of Management Systems)

**Note**: Certificate printing or issue privileges are not granted. All certification is carried out by AMH Certification Head

- This certificate is under contract dated 27/08/2019 and valid until 1 Year.

For information on the validity of this certificate, please visit 'www.homamco.com' or email info@homamco.com

Signature of
Managing Director
A. Razi



**TRANSLATION**

*In the Name of God, Most Gracious, Most Merciful*

Republic of Iraq
Ministry of Trade & Industry - Kurdistan Region
Gen. Dir. of Companies Registration
Date of Establishment: 08/08/2019 AC
Date:

Ministry of Trade & Industry
Dir. Gen. of Companies Registration

**COMPANY ESTABLISHMENT CERTIFICATE**

We grant this new certificate in which there has been defined the establishment of:

**SMART EXPERT Company for General Trading & Administration Services / Ltd.**
**1,000,000** *One Million Iraqi Dinars*

I, on the authority I have as the Registrar of Companies, do hereby certify the above-mentioned date in which the company agreement was registered in accordance with the provisions Law of Companies. Also, the named company shall be deemed established as of this date. In accordance with the provisions of Law of Companies No. 21 for the year 1997, amended in 2004, this company is considered established as of today.

Written on 08/08/2019 AC.
Registered under No.: (28083)

Seal of
Dir. of
Companies –
Erbil

(signed)
ARAS R. ARIF
Acting Registrar of Companies

**NOTARY PUBLIC**

Gen. No.: 6065
Number: 30
Date: 24 / 9 /2019

Mr. **AZAD BILAL BAHA'ADDIN**. Sworn Translator at the Ministry of Justice in Erbil - Iraq, has presented himself before this office. Under legal oath, he testified that the English text attached herein above, is the identical, exact and literal translation of the Kurdish text of the said Document. In testimony whereof I have hereto set my name and official seal on 24 / 9 /2019.

Azad Translation Bureau - Iraq - Erbil - Cell. 07501174583
Email: azadahl@gmail.com

Map showing: TURKEY, SYRIA, LEBANON, IRAQ, UAE (UNITED ARAB EMIRATES), and surrounding countries including ROMANIA, HUNGARY, SERBIA, BULGARIA, GREECE, LIBYA, EGYPT, SAUDI ARABIA, IRAN, UZBEKISTAN, TURKMENISTAN, AFGHANISTAN, PAKISTAN, OMAN, JORDAN, ISRAEL, CYPRUS, KUWAIT, QATAR

# Connect with us

**Mobile, Viber, Whatsapp**

+ 9647505200052

**Address**

**Office 7# ,Floor 11, Tower 4, Empire Business**

**Towers, Erbil, Kurdistan Region, Iraq**

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info@smartexpertiraq.com

**website**

smartexpertiraq.com

SMART EXPERT Co. LTD
General Trading & Management Services